

# KaiNexus

## Cycle Time Reports

Now More Accurate, Actionable, and Insightful



## What is Cycle Time?

Cycle Time is the average time required to complete a unit of work (excluding wait time). It's a core Lean Six Sigma metric for process efficiency. Here are some examples:

- Time to resolve a customer inquiry
- Time to fulfill an order
- Time to assemble a product
- Time to complete a lab test

**IMPORTANT NOTE:** Due to the cycle time refactor in our 3.2.3 release, only Status data after Dec 6, 2024 is included. If an Item was in a Status before this date, the time spent in that Status won't appear unless it was manually entered into the Item's status history.

## How Does it Benefit You

Accurate cycle time data is essential for identifying inefficiencies, reducing waste, and calculating time and cost-based ROI. With this upgrade, KaiNexus delivers a more precise, reliable view of your improvement velocity, giving teams and leaders confidence in the data behind their decisions.

With Cycle Times, you can:

- Identify bottlenecks with greater accuracy
- Use real-time data to inform improvements
- Connect time savings directly to financial impact

## Key Features

### Status History-Driven Precision

Every Item now has an audit trail of when status changes occurred and reports are no longer based on daily snapshots.

### Clickable Insights

Click on any data point in the report to see the list of contributing Items. Immediately identify outliers, blockers, or improvement opportunities.

### Custom Status Support

Tailor your reports to your process language and workflows and map your unique workflow stages into measurable cycle time segments.

### Calculate Soft Savings Automatically

Calculate time and financial value of your Cycle Times. Use organizational rates per process to quantify soft savings like time saved.

