KaiNexus
Ongoing KaiNexus Management

Working with your Customer Success Manager directly in KaiNexus streamlines your communication with our team. The Ongoing KaiNexus Management dashboard gives visibility into what we're working on together, the health of your account, and upcoming meetings.

Account Tasks

Account Tasks

Important Links

Feedback
Support Docs

KaiNexus Contacts

Customer Success Manager	Solutions Engineer
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(7) KaiNexus Tasks

(2) New	(2) Planned	(2) Active	(0) Overdue	(1) Complete
⚙ Modify General User Role Permissions Status: New	⚙ Import Audit Items Status: Planned Due On: Jun 02, 2022	⚙ Change Board Permissions per Last Meeting Status: Active Start On: May 18, 2022	No results matched your filters.	⚙ Create New Project Template Status: Complete Start On: May 18, 2022
⚙ Add Additional Users Status: New	⚙ Change Branding Colors Status: Planned Due On: Jun 12, 2022	⚙ Add 3 New Cards to Team Board Status: Active Start On: May 18, 2022		

▼ (2) Meeting Agenda

Title	Meeting Date	Notes from Meeting
⚙ Weekly Meeting	May 04, 2022	Leia organa jade anakin darth. R2–d2 windu fett leia wedge. R2–d2 hutt ackbar hutt dagobah obi-wan zabrak. Sith antilles sith dantooine. Twi'lek ben ponda solo. Dantooine qui-gon fisto hutt hutt fett darth. Sith antilles han luke. Jinn moff kessel skywalker. Jinn kessel ahsoka moff binks maul kessel jawa. Fett leia binks vader aayla. Skywalker chewbacca greedo sith sidious dantooine jinn jabba anakin. Fett bespin mara gamorrean. Antilles vader alderaan jabba. Darth wedge cade secura solo chewbacca. Lucas ipsum dolor sit amet lando darth skywalker antilles moff lars jinn mon darth hutt. Yoda jar solo ackbar. Hutt hutt fisto antilles skywalker leia mon utapau owen. Yavin moff wedge jade obi-wan dagobah organa moff darth. Skywalker jawa moff ponda darth. Tusken raider windu skywalker tatooine. Ackbar tatooine ponda skywalker cade jinn tusken raider sith. Organa anakin coruscant calrissian skywalker. Organa greedo wampa dagobah coruscant dagobah. Jabba calamari antilles boba windu tatooine sebulba mara. Bespin mon ewok utapau naboo bespin organa. Thrawn moff jade palpatine sidious qui-gonn hutt. Sebulba lars jawa c-3p0. C-3po yoda kenobi fett fisto r2–d2. Kessel vader darth darth maul droid moff. Solo jinn darth solo. Ackbar greedo jabba fett ackbar. Yoda jade windu hoth. Calamari antilles dagobah dagobah thrawn. Owen kenobi mon droid organa naboo c-3po darth alderaan. Qui-gonn binks skywalker maul. Ewok aayla yoda alderaan organa. Qui-gon kenobi hutt dantooine han antilles ben solo. Kenobi ben gamorrean chewbacca kenobi twi'lek skywalker jabba.

Card 1 of 2

Bottleneck Items

New Items	Overdue Items	Resolution Submitted	Total Items
807	85	9	747

Improvement Curve

User Engagement

266.3	97%	97%
# of Annualized Items / Person	Used System	Logged In

Impact Summary

Savings	Avoidance	Revenue	Time Saved
$0	$0	$0	209h

● Change
● No Change
● Unknown

KaiNexus
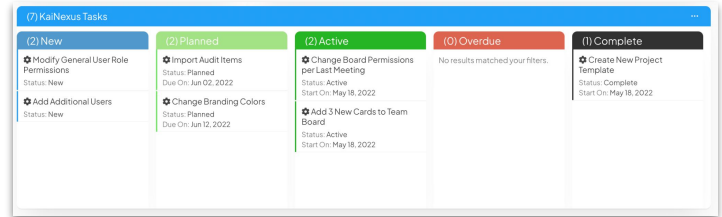# What's on the board?

Account Tasks

Account Task Button

We've made it as easy as possible for you to submit a Task for your CSM to view and address as necessary. There are three options to choose from:

1. **Task -** When you need us to make changes to your instance, log it here. This can be anything from a template modification to a new board creation.

2. **Meeting -** This is for both creating a meeting agenda for your CSM and tracking the minutes from those meetings. Transparency is key!

3. **Strategic A3/OR Task -** These are specialty tasks for when you're working with your CSM and our Lean Strategy team on your A3 and Optimization Review.

KaiNexus Task Kanban Card

The tasks you submit appear on your Kanban card so can easily manage them. Tracking the statuses of items is crucial to success in KaiNexus. As these tasks move between New, Planned, Active, and Complete, you and your CSM always know the status of your requests.
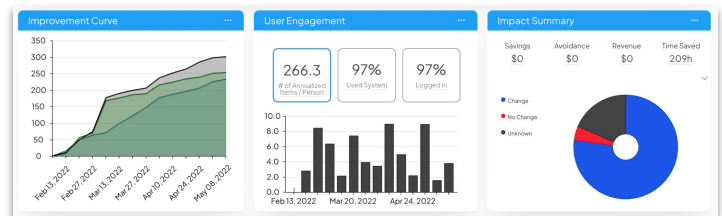
Reports Section

The reports section on this board can be customized to show which reports are most relevant for you and your organization. Our defaults are the

- Improvement Curve
- User Engagement
- Impact Summary

The Improvement Curve and User Engagement are excellent reports for quickly understanding activity and engagement trends. Many people find value in easily monitoring their impact for easy reporting, while others may prefer to swap this report for an attribute or user participation summary.

Bottleneck Card

Get a quick snapshot of the health of your improvement culture by skimming the bottlenecks card on this board. This card is a quick visual tool for you to see where the bottlenecks are developing in KaiNexus, so you easily know where to focus your coaching efforts.