EMPOWERING YOUR LEADERS FOR ORGANIZATIONAL EXCELLENCE



Brian Molgaard

Jack Henry & Associates Business Process Analyst, Advisory



About Jack Henry

Jack Henry is a financial technology company founded in 1976 in Monett, Missouri. It provides technology and service solutions to financial institutions and fintech companies across the United States.



Jack Henry has over 7,000 employees and 40+ offices nationwide.



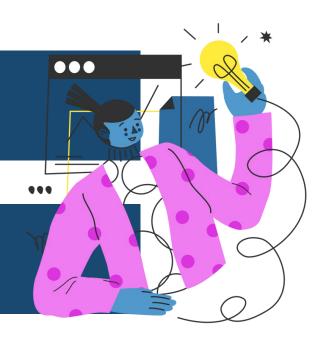


Continuous Improvement Education

Reporting the progress of educating Jack Henry associates about continuous improvement

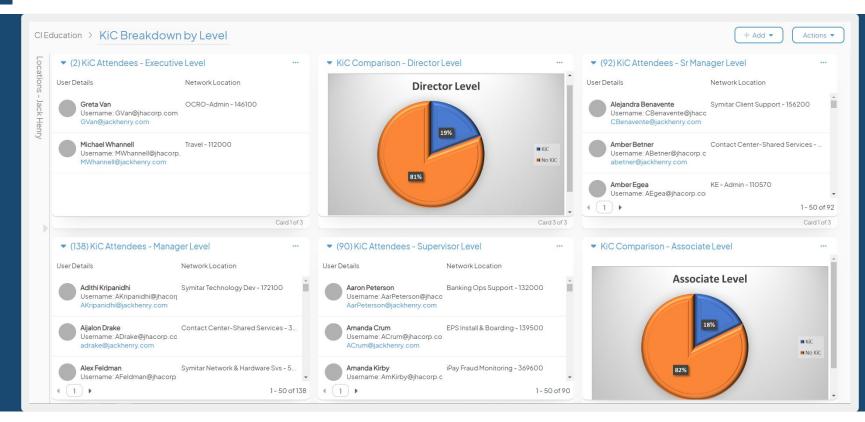
BizMod Board

Reporting the status of activities going thru the business modernization workflow





Continuous Improvement



Continuous Improvement

2) Customers Attended KiC	
Description	Due Date
Amie Hale from Valley Strong	Nov 10, 2022
Laurie Antoszewski from Kitsap CU	Nov 22, 2022
Patti Gwara at The First	Nov 22, 2022
Amy Giddens-Lyons from Phelps County Bank	Nov 22, 2022
Jennifer Duran from Bank of Little Rock	Nov 29, 2022
Michael Mincey of First Community Bank	Nov 29, 2022





BPM Board							+ Add 🕶	Actions 🔻			
BPM Activity 👻 🗗 …	(49) BPM Up	dates		Comments							
Thursday Apr 20, 2023	Status	Title	Last Comm	ent							
12:15 PM Q DD Reject Feature Canvas #1707018 Brian Molgaard submitted this.	New	BPM Production Server	Production Server is up and running in cluster, still need to get SSO online - Brian Molgaard Mar 03, 2023 8:52 AM Waiting on resources to set up Test DB and Web Server - Brian Molgaard Mar 03, 2023 8:53 AM Waiting on resources to set up Test DB and Web Server - Brian Molgaard Mar 03, 2023 8:53 AM Waiting on resources to set up Test DB and Web Server - Brian Molgaard Mar 03, 2023 8:54 AM			Brian Mol	Brian Molgaard Mar O6, 2023 4:09 PM				
Unannyogdalu submitted tins.	New	BPM Test Server				This looks	iks great				
	New	BPM Dev Server									
	New	😑 Install AA Components for Dev			-						
(I)Epic's		(3) Unassigned Feature Canvas Ba	cklog		- (1) Assigned	signed Feature Canvas Backlog- Hi					
Title Created Date	Value Score	Title	Created Date	Value Score	Title		Created Date Mar 03, 2023	Value Score			
▶ ③ Test Epic Feb 22, 2023		Feature Canvas Epic 2	Feb 22, 2023	100	Q Automate the build requireme	e collection of server nts		76			
		Guide to build Scripts in Automation Tool	Oct 28, 2022	52							
		⑦ Test Feature Canvas	Feb 22, 2023	20							



BizMod

	(10) Active	(6) Overdue	(O) Resolution Submitted	(1) Complete
No results matched your filters.	E Create a list of all Symitar Episys QA test cases Status: Active Due: Jun 30, 2023 Last Updated: Dec 01, 2022 Responsible: Meenakshi Sankaranaraynan E QA publish testing report Status: Active	Urgent Case – Time to Solution Presentment Pilot Status: Overdue Milestones: _ Deperiment Due: Apr 29, 2022 Last Updated: Oct 17, 2022 Lead: Mark Benningfield Danking – RPA – Outlink EOD	No results matched your filters.	i≡ test Status: Complete Complete: Sep 23, 2022 Last Updated: Sep 23, 2022 Responsible: Brian Molgaard
	Due: Jun 30, 2023 Last Updated: Dec 01, 2022 Responsible: Meenakshi Sankaranaraynan Q Pareto of SME hours Status: Active	Automation Status: Overdue Milestones: O Project Audit Due: Jun 02, 2022 Last Updated. May 25, 2022	•	

Image: Weeks Weeks											Weeks	Months Yea	ars			
				2021		2022			20		2023					
	Template	Title	Key Dates	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
	Kata	🗅 Investment Test	Created: Sep 02, 2022							•						Î
	Obstacle	 Don't know current state call data for 	Created: Sep 21, 2022													
	Task	k 🗧 Collect Call Data for Provider Groups Complete: Sep 29, 202														
	Obstacle	Don't know how many contact center r	Created: Sep 21, 2022	•						1						
	Obstacle	D Need to further educate Corporate C	Created: Sep 21, 2022													





